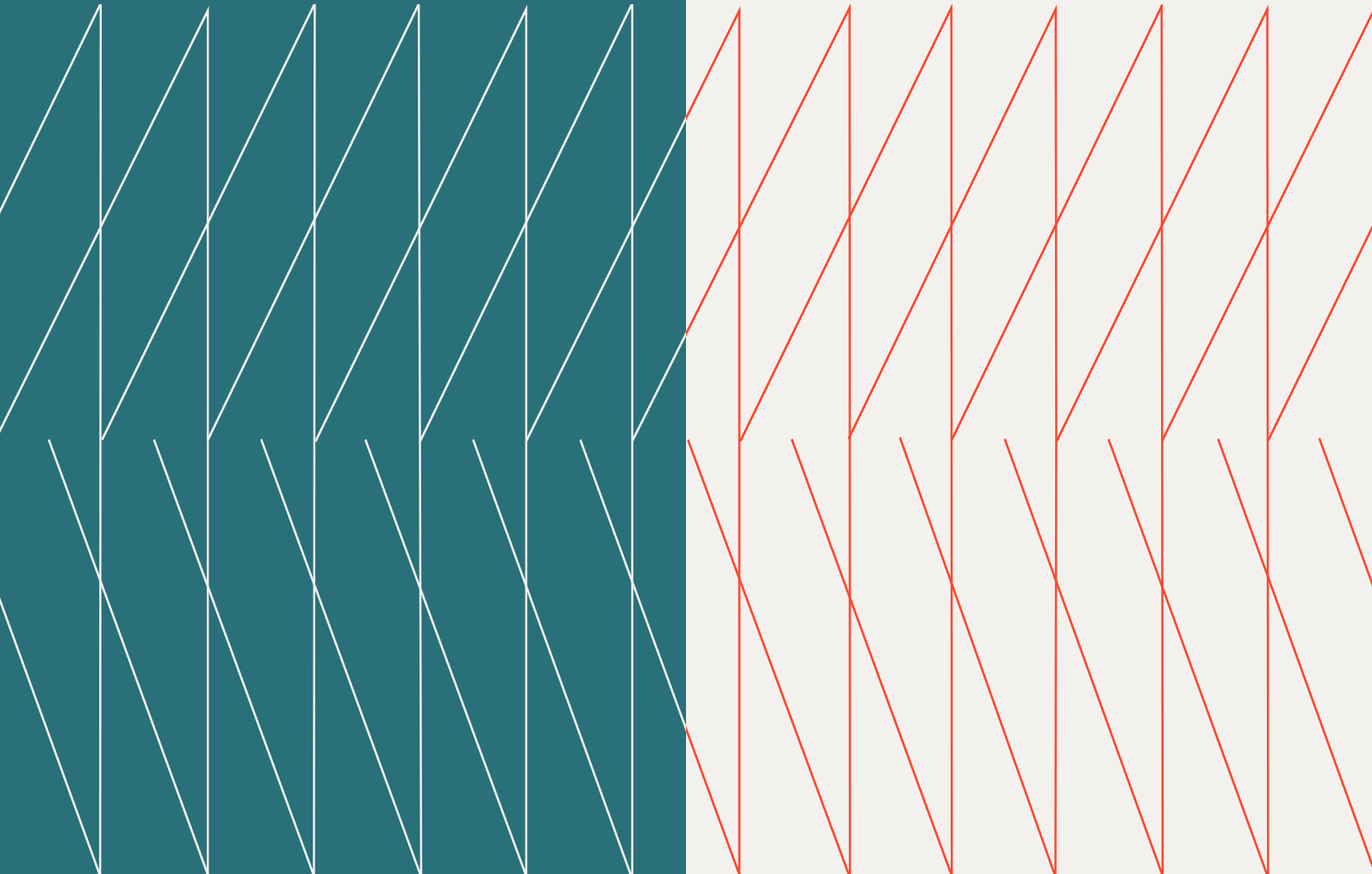


Digital Operational Resilience Act (DORA)

Kyndryl's point of view



Kyndryl welcomes the EU's Digital Operational Resilience Act (DORA), which will harmonize legal requirements for the EU financial sector and leverage the benefits of high-performance IT infrastructures. As digital economies grow, risks of cyberattacks grow faster. DORA will help banks, insurance companies, investment firms, and many other financial entities in the EU to be resilient and improve business continuity in the event of severe operational disruptions.

DORA establishes uniform requirements for the security of EU financial entities' network and information systems. The act creates a supervisory and oversight framework on digital operational resilience whereby all EU financial entities can demonstrate how well they withstand, respond to, and recover from IT-related disruptions and threats. When DORA is fully effective, these requirements will be homogenous across all EU member states.

Kyndryl is at the forefront of this transformation. We design and innovate with always-on managed IT infrastructure services and consultancy, working and co-creating with our customers, and participating in EU-led regulatory DORA forums. We specialize in assisting financial entities through such transitions, from maintaining legacy technology to using high-value managed IT services to bring more resiliency and efficiency into operations and improve business continuity.

While DORA creates a homogenous regulatory framework, Kyndryl's customer-centric model enables a tailored approach to IT infrastructures that helps strengthen our customers' overall regulatory readiness.

- **We build** resiliency and productivity through our advanced delivery.
- **We expand** capabilities across our six global practices, from cloud, core, and security, to network, data, and workplace services. These capabilities are strongly complemented by our strategic alliances and partnerships.
- **We enable** a services-oriented culture that is flat, fast, and focused, ensuring Kyndryl's and our customers' success.
- **Kyndryl Consult** is a strategic, long-term service that helps customers capitalize on the potential of advanced IT infrastructure services and enable flexibility, reliability, optimization, and resiliency.

Kyndryl's Dora framework encompasses essential components, incorporating elements such as Risk Management, Incident Reporting, and Digital Operation Resilience Testing. This comprehensive approach ensures a robust strategy for navigating risks, responding to incidents, and fortifying cyber resilience.



Our framework comprises of:

- **Risk Management:** We offer multiple Security, Strategy, and Risk Management Services. We can help with assessment, implementation, and management of governance framework, risk management framework, and security policy. We also offer Offensive Security Testing, Compliance Management, and Data Protection and Privacy.
- **Incident Reporting:** We offer multiple Security Operations and Responses Services including Security Operations as a Platform and Incident Response and Forensics Services.
- **Digital Operation Resilience Testing:** We offer Business & IT Resilience Consulting as well as Cyber Incident Recovery, Data Protection and Recovery Build Services, Resiliency Implementation and Recovery Build Services, and Recovery Retainer Services.

Kyndryl already is well equipped to help customers prepare for ongoing changes by offering integrated hardware and software services and our own transformative expertise, including strong consulting capabilities. Kyndryl professionals work with customers to help design, develop, and implement technology solutions aligned to the highest resiliency and business continuity standards, all of which will be instrumental for achieving DORA's objectives.

For more information

Please contact your Kyndryl representative for more information and visit our [Security and Resiliency webpage](#) to learn more about our offerings.



© Copyright Kyndryl, Inc. 2023

Kyndryl is a trademark or registered trademark of Kyndryl, Inc. in the United States and/or other countries. Other product and service names may be trademarks of Kyndryl, Inc. or other companies.

This document is current as of the initial date of publication and may be changed by Kyndryl at any time without notice. Not all offerings are available in every country in which Kyndryl operates. Kyndryl products and services are warranted according to the terms and conditions of the agreements under which they are provided.