

Supplier Name	IBM (MSS - Global)
----------------------	---------------------------

TABLE 1: In general
(for Tool related MSS - Global refer Table 2)

Client Country	1st Tier Suppliers			
Country where Kyndryl contracts with customer (you)	Supplier legal entity name (the legal entity with whom the contract is signed)	Supplier registered address	Supplier registered address Country (where the supplier contracts are signed with)	Safeguards for transfer outside the EEA
EU countries				
Austria	IBM Oesterreich Internationale Bueromaschinen Gesellschaft m.b.H.	Obere Donaustrasse 95, Vienna, A-1020	Austria	N/A
Belgium	International Business Machines of Belgium BV/SRL	Avenue Bourget 42, 1130 Brussels	Belgium	N/A
Bulgaria	IBM Bulgaria Ltd.	IV Mladost quarter, Business park Sofia, building 5B, Sofia, 1766	Bulgaria	N/A
Croatia	IBM Croatia Ltd./IBM Hrvatska d.o.o.	Miramarska 23, Zagreb, 10 000	Croatia	N/A
Cyprus	IBM Italia S.p.A. - Cyprus Branch	IBM Italia S.p.A., Cyprus Branch, 42-44 Grivas Dighenis Avenue, Nicosia, 20090	Cyprus	N/A
Czech Republic	IBM Ceska Republika, spol. s r.o.	Praha 4, Chodov, V Parku 2294/4, , Prague, 148 00	Czech Republic	N/A
Denmark	IBM Danmark ApS	Provensvej 1, Brondby, 2605	Denmark	N/A
Estonia	IBM Eesti Osauhing (IBM Estonia Ou)	Toompuiestee 33A, EE-10149 Tallinn,	Estonia	N/A
Finland	Oy IBM Finland Ab	P. O. Box 265, FIN- 00101, Helsinki	Finland	N/A
France	Compagnie IBM France, S.A.S.	17 Avenue de l'Europe, Bois-Colombes Cedex, 92275	France	N/A
Germany	IBM Deutschland GmbH	IBM-Allee 1, Ehningen, 71139	Germany	N/A
Greece	IBM Hellas Information Handling Systems S.A.	284, Kifissias Ave., GR-152 32, Halandri, 15232	Greece	N/A
Hungary	IBM Magyarorszagi Kft.	1117 Budapest, Neumann Janos u.1., Budapest, 1117	Hungary	N/A
Ireland	IBM Ireland Limited	IBM House, Shelbourne Road, Ballsbridge, Dublin 4	Ireland	N/A
Italy	IBM Italia S.p.A.	Circonvallazione Idroscalo s.n.c., Segrate, 20090	Italy	N/A
Latvia	Sabiedriba ar irobezotu atbildibu IBM Latvija	IBM Latvija SIA, Bauskas street, 58A-12, Riga, LV-1004	Latvia	N/A
Lithuania	UAB IBM Lietuva	UAB IBM Lietuva, Seimyniskiu str. 3, Vilnius, LT-09312	Lithuania	N/A
Luxembourg	IBM Luxembourg Sarl	23 Rue du Puits Romain, z.a. Bourmicht, Bertrange, 8070	Luxembourg	N/A

Malta	IBM Malta Limited	85, St. John Street, VALLETTA VLT 1165,	Malta	N/A
Netherlands	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	N/A
Norway	International Business Machines AS	Lakkegata 53, Oslo, 0187	Norway	N/A
Poland	IBM Polska Sp. z o.o.	ul. Krakowiakow 32, 02-255 Warszawa, 02-255	Poland	N/A
Portugal	Companhia IBM Portuguesa, S.A.	Edificio Office Oriente, Rua Mar da China, no 3, Parque das Nacoes, Lisbon, 1990-138	Portugal	N/A
Romania	IBM Romania Srl	Sos. Orhideelor nr. 15D, Cladirea A The Bridge, Etaj 5, Bucuresti, Sector 6, 060071	Romania	N/A
Slovakia	IBM Slovensko, spol. s r.o.	Krasovskeho 14, Bratislava, 85101	Slovakia	N/A
Slovenia	IBM Slovenija d.o.o.	Ameriska ulica 8, Ljubljana, 1000	Slovenia	N/A
Spain	IBM Global Services Redes de Ordenadores y Servicios, S.A.	calle Maria Tubau 3, 6 Planta, 28050 Madrid, Madrid, 28050	Spain	N/A
Sweden	IBM Svenska Aktiebolag	Kistagaangen 6, Kista, 164 92 Stockholm	Sweden	N/A
EU adequacy decision countries				
Argentina	IBM Argentina Sociedad de Responsabilidad Limitada	Pasaje Ingeniero Enrique Butty 275- piso 21, Buenos Aires, C1001AFA	Argentina	N/A
Canada	IBM Canada Limited - IBM Canada Limitee	3600 Steeles Avenue East, Markham, L3R 9Z7	Canada	N/A
Israel	IBM Israel Limited	94 Shlomo Shmeltzer Rd., Kiryat Arie, Petach-Tikva, 4970602	Israel	N/A
Japan	IBM Japan, Ltd.	19-21, Nihonbashi Hakozaki-cho, Chuo-ku, Tokyo, 103-8510	Japan	N/A
Switzerland	IBM Schweiz AG - IBM Suisse SA - IBM Svizzera SA - IBM Switzerland Ltd	Vulkanstrasse 106, Zurich, 8048	Switzerland	N/A
United Kingdom	IBM United Kingdom Limited	P.O. Box 41, North Harbour, Portsmouth, PO6 3AU	United Kingdom	N/A
Non EEA / EU adequacy decision countries				
Australia	IBM Australia Limited	Level 17, 259 George Street, Sydney, New South Wales, 2000	Australia	N/A
Brazil	IBM Brasil-Industria, Maquinas e Servicos Limitada	Avenida Pasteur, 138/146, Botafogo, Rio de Janeiro, 22290-240	Brazil	N/A
Chile	IBM de Chile S.A.C.	Av. Providencia 655, Providencia, Santiago	Chile	N/A
China	IBM (China) Co., Ltd.	1F, Building A1, No. 55 Lane, Chuan He Road, Pudong, Pudong New District, Shanghai, 201203	China	N/A
Colombia	IBM Capital de Colombia S.A.S.	Carrera 53 nO. 100-25, Bogota	Colombia	N/A
Costa Rica	IBM Business Transformation Center, S.r.l.	F30 Americas Free Trade Zone, Calle La Rusia, Heredia, Heredia Province	Costa Rica	N/A
Ecuador	IBM del Ecuador, C.A.	Diego de Almagro N32-48 y Whympier, Quito	Ecuador	N/A
Egypt	IBM Egypt Business Support Services	Pyramids Heights Office Park, Bldg. C10, Alexandria Desert Road, KM22, Giza	Egypt	N/A

French Polynesia	Compagnie IBM France, S.A.S. - Tahiti Branch	Centre Paofai - Boulevard Pomare 2eme etage, Papeete, BP52798713	French Polynesia	N/A
Ghana	International Business Machines Ghana Limited	Office 620 & 621 6th floor, Regus-Atlantic Towers Liberation, Airport City Accra, Ghana, Accra	Ghana	N/A
Hong Kong	IBM China/Hong Kong Limited	7-8 & 10-13/F PCCW Tower, 979 King's Road, Taikoo Place,	Hong Kong	N/A
India	IBM India Private Limited	No.12, Subramanya Arcade, Bannerghatta Road, Bangalore, 560 029	India	N/A
Indonesia	PT IBM Indonesia	The Plaza Officer Tower, 15-18th Floor Jl. M.H. Thamrin Kav 28-30, Jakarta 10350,	Indonesia	N/A
Kenya	IBM East Africa Limited	The Atrium, 4th Floor, Junction of Chaka & Leana Road, Kilimani, P.O. Box 35475 00200, Nairobi,	Kenya	N/A
Korea	IBM Korea, Inc.	Three IFC, 10 Gukjegeumyung-ro, Youngdeungpo-gu, Seoul, 07326	Korea	N/A
Kuwait	IBM Kuwait SPC	Al Hamra Tower Floor 35 Shuhada Street, PO Box 5819, 13059 Safat, Kuwait City,	Kuwait	N/A
Macao	IBM Maroc	Casablanca Nearshore Park, Shore 19, 1100 Bd. Al Qods, Sidi Maarouf, Casablanca, 20270	Macao	N/A
Malaysia	IBM Malaysia Sdn. Bhd.	Level 25, Menara Hong Leong, No. 6, Jalan Damanlela, Bukit Damansara, Kuala Lumpur, 50490	Malaysia	N/A
Mexico	IBM de Mexico, S. de R.L.	Alfonso Napoles Gandara 3111, Parque Corporativo de Pena Blanca, Mexico City, 01210	Mexico	N/A
New Caledonia	Compagnie IBM France, S.A.S. - New Caledonia Branch	33 rue de Sebastopol, Centre Ville, Noumea, 98800	New Caledonia	N/A
New Zealand	IBM New Zealand Limited	Level 4, 30 Gaunt Street, Auckland, 1010	New Zealand	N/A
Nigeria	IBM Niger SARLU	Maitre Halima Daillo Sambare, 437, avenue du kawar, plateau de yantala, BP 12805, Niamey,	Nigeria	N/A
Peru	IBM del Peru S.A.C.	Av. Javier Prado Este 6230, La Molina, Lima, 15024	Peru	N/A
Philippines	IBM Business Services	8F 1800 Building, Eastwood Ave, Eastwood City Cyberpark, Bagumbayan, Quezon City,, 1110	Philippines	N/A
Russia	IBM East Europe/Asia Ltd.	10 Presnenskaya emb., Moscow, 123112	Russia	N/A
Saudi Arabia	IBM Middle East FZ-LLC - Saudi Arabia Branch	23rd Floor, Kingdom Tower, Olaya Street, PO Box 50705, Riyadh 11533, Riyadh	Saudi Arabia	N/A
Serbia	IBM - International Business Machines d.o.o., Belgrade	Bulevar Mihaila Pupina 6, 11170, Belgrade,	Serbia	N/A
Singapore	IBM Singapore Pte. Ltd.	7 Changi Business Park Central 1, The IBM Place, Singapore, 486072	Singapore	N/A
Taiwan	IBM Taiwan Corporation	3F&4F, 7, Song Ren Road, Taipei, Taipei, 11073	Taiwan	N/A
Thailand	IBM Thailand Company Limited	388 Phaholyothin Road, Samsennai District, Phyathai, 10400	Thailand	N/A

Turkey	IBM (International Business Machines) Turk Limited Sirketi	Yapı Kredi Plaza, B Blok, Comert sok,Buyukdere Caddesi, Kat G,1,13,16,18,19,Levent, Istanbul, 34330	Turkey	N/A
Ukraine	IBM Ukraine	Horizon Park Business Center, 12, Amosova Mykoly street, Kyiv, 03038	Ukraine	N/A
United Arab Emirates	IBM Middle East FZ LLC - Abu Dhabi Branch	IBM Middle East FZ LLC - Abu Dhabi Branch, PO Box 34284, Al Dhar HQ Building, 3 Floor, Al Raha, Abu Dhabi, UAE,	United Arab Emirates	N/A
United States	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	N/A
Uruguay	IBM del Uruguay, S.A.	La Cumparsita 1475, Montevideo, 11200	Uruguay	N/A
Vietnam	IBM Vietnam Company Limited	2nd Floor, Pacific Place, 83B Ly Thuong Kiet Street, Tran Hung Dao Ward, Hoan Kiem District, Hanoi, Vietnam	Vietnam	N/A

TABLE 2: Managed Security Services - Global

Service name	1st Tier Suppliers			
Service and shared instance to which the client account is boarded	Supplier legal entity name (the legal entity with whom the contract is signed)	Supplier registered address	Supplier registered address Country (where the supplier contracts are signed with)	Safeguards for transfer outside the EEA
MSS US-Only Logging+Monitoring	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	N/A
MSS Global Logging+Monitoring	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	N/A
MSS Managed Firewall	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	N/A
MSS VMS Scanning	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	N/A
MSS US-Only VMS Scanning	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	N/A
MSS Trend Micro Endpoint	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	N/A

FURTHER SUB-PROCESSORS - Managed Security Services - Global

**** Further sub-processors are tier 2 and beyond intragroup and 3rd party sub-processors processing personal data for a particular type of services. Further information on these sub-processors can be provided upon request.**

FURTHER SUB-PROCESSORS

SERVICE NAME	Sub-Processors	Address	Country	Processing Activities
--------------	----------------	---------	---------	-----------------------

MSS US-Only Logging+Monitoring	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS US-Only Logging+Monitoring	Softlayer Technologies, Inc.	4849 Alpha Rd, Dallas, TX 75244	United States	Consulting, Services
MSS Global Logging+Monitoring	IBM Australia Limited	Level 17, 259 George Street, Sydney, New South Wales, 2000	Australia	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS Global Logging+Monitoring	International Business Machines of Belgium BV/SRL	Avenue Bourget 42, 1130 Brussels,	Belgium	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Global Logging+Monitoring	IBM Brasil-Industria, Maquinas e Servicos Limitada	Avenida Pasteur, 138/146, Botafogo, Rio de Janeiro, 22290-240	Brazil	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Global Logging+Monitoring	IBM Canada Limited - IBM Canada Limitee	3600 Steeles Avenue East, Markham, L3R 9Z7	Canada	Development, Consulting, Services
MSS Global Logging+Monitoring	IBM Business Transformation Center, S.r.l.	F30 Americas Free Trade Zone, Calle La Rusia, Heredia, Heredia Province	Costa Rica	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS Global Logging+Monitoring	IBM India Private Limited	No.12, Subramanya Arcade, Bannerghatta Road, Bangalore, 560 029	India	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Global Logging+Monitoring	IBM Italia S.p.A.	Circonvallazione Idroscalo s.n.c., Segrate, 20090	Italy	Consulting, Services
MSS Global Logging+Monitoring	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	Consulting, Services
MSS Global Logging+Monitoring	IBM Global Services Delivery Centre Polska sp. z o.o.	Muchoborska 8, Wroclaw, 54-424	Poland	Monitoring, Customer Support, Consulting, Services
MSS Global Logging+Monitoring	IBM United Kingdom Limited	P.O. Box 41, North Harbour, Portsmouth, PO6 3AU	United Kingdom	Consulting, Services
MSS Global Logging+Monitoring	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS Global Logging+Monitoring	Softlayer Technologies, Inc.	4849 Alpha Rd, Dallas, TX 75244	United States	Consulting, Services
MSS Managed Firewall	IBM Australia Limited	Level 17, 259 George Street, Sydney, New South Wales, 2000	Australia	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services

MSS Managed Firewall	International Business Machines of Belgium BV/SRL	Avenue Bourget 42, 1130 Brussels,	Belgium	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Managed Firewall	IBM Brasil-Industria, Maquinas e Servicos Limitada	Avenida Pasteur, 138/146, Botafogo, Rio de Janeiro, 22290-240	Brazil	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Managed Firewall	IBM Canada Limited - IBM Canada Limitee	3600 Steeles Avenue East, Markham, L3R 9Z7	Canada	Development, Consulting, Services
MSS Managed Firewall	IBM Business Transformation Center, S.r.l.	F30 Americas Free Trade Zone, Calle La Rusia, Heredia, Heredia Province	Costa Rica	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS Managed Firewall	IBM India Private Limited	No.12, Subramanya Arcade, Bannerghatta Road, Bangalore, 560 029	India	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Managed Firewall	IBM Italia S.p.A.	Circonvallazione Idroscalo s.n.c., Segrate, 20090	Italy	Consulting, Services
MSS Managed Firewall	IBM Nederland B.V.	Johan Huizingalaan 765, Amsterdam, 1066 VH	Netherlands	Consulting, Services
MSS Managed Firewall	IBM Global Services Delivery Centre Polska sp. z o.o.	Muchoborska 8, Wroclaw, 54-424	Poland	Monitoring, Customer Support, Consulting, Services
MSS Managed Firewall	IBM United Kingdom Limited	P.O. Box 41, North Harbour, Portsmouth, PO6 3AU	United Kingdom	Consulting, Services
MSS Managed Firewall	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS VMS Scanning	International Business Machines of Belgium BV/SRL	Avenue Bourget 42, 1130 Brussels,	Belgium	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS VMS Scanning	IBM Brasil-Industria, Maquinas e Servicos Limitada	Avenida Pasteur, 138/146, Botafogo, Rio de Janeiro, 22290-240	Brazil	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS VMS Scanning	IBM Business Transformation Center, S.r.l.	F30 Americas Free Trade Zone, Calle La Rusia, Heredia, Heredia Province	Costa Rica	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS VMS Scanning	IBM India Private Limited	No.12, Subramanya Arcade, Bannerghatta Road, Bangalore, 560 029	India	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS VMS Scanning	IBM Global Services Delivery Centre Polska sp. z o.o.	Muchoborska 8, Wroclaw, 54-424	Poland	Monitoring, Customer Support, Consulting, Services

MSS VMS Scanning	QUALYS INC	DALLAS, 75320-5858	United States	Monitoring, Operations, Communication, Services
MSS US-Only VMS Scanning	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS US-Only VMS Scanning	QUALYS INC	DALLAS, 75320-5858	United States	Monitoring, Operations, Communication, Services
MSS Trend Micro Endpoint	IBM Brasil-Industria, Maquinas e Servicos Limitada	Avenida Pasteur, 138/146, Botafogo, Rio de Janeiro, 22290-240	Brazil	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Trend Micro Endpoint	IBM Canada Limited - IBM Canada Limitee	3600 Steeles Avenue East, , Markham, L3R 9Z7	Canada	Development, Consulting, Services
MSS Trend Micro Endpoint	IBM Business Transformation Center, S.r.l.	F30 Americas Free Trade Zone, Calle La Rusia, Heredia, Heredia Province	Costa Rica	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS Trend Micro Endpoint	IBM India Private Limited	No.12, Subramanya Arcade, Bannerghatta Road, Bangalore, 560 029	India	Monitoring, Customer Support, Operations, Development, Consulting, Services
MSS Trend Micro Endpoint	IBM Global Services Delivery Centre Polska sp. z o.o.	Muchoborska 8, Wroclaw, 54-424	Poland	Monitoring, Customer Support, Consulting, Services
MSS Trend Micro Endpoint	International Business Machines Corporation	1 New Orchard Road, Armonk, 10504	United States	Monitoring, Customer Support, Operations, Hosting, Back Up, Caching, Development, Consulting, Services
MSS Trend Micro Endpoint	TREND MICRO INC	225 E JOHN CARPENTER FREEWAY SUITE, IRVING, 75062-2282	United States	Monitoring, Operations, Communication, Services

VENDOR DATA PROCESSING AGREEMENT(S), REPLACEMENT OF TECHNICAL AND ORGANIZATIONAL MEASURES & FURTHER SUBPROCESSORS

Kyndryl Services enable access or include third party services from the above vendor(s) (non-Kyndryl Services). Processing related terms and conditions for non-Kyndryl Services (when the vendor processes Client Personal Data) can be found under the link(s) below and takes precedent. Notwithstanding, any communication related to non-Kyndryl Services must be routed via Kyndryl.

IBM MSS - DPA
(refer to Data Protection as Document type)

<https://www.ibm.com/support/customer/csol/terms#>

IBM MSS - Sub-processors

refer to above Table of '**FURTHER SUBPROCESSORS - Managed Security Services - Global**'

In case any further clarification or information is required, please contact 'ChiefPrivacyOffice@kyndryl.com'.